

## Retford Squash Club – Terms & Conditions (Version 2.0 – 2026)

---

### 1. NAME AND STATUS

The Club shall be called **Retford Squash Club** (“the Club”) and is operated by **Retford Squash Club Limited** (“the Company”).

The Company’s Directors are responsible for the overall management, operation, and control of the Club.

---

### 2. MANAGEMENT

The day-to-day management and strategic direction of the Club shall be vested solely in the Directors.

The Directors shall have full authority to:

- Interpret and enforce these Terms & Conditions
- Make, amend, or remove rules at their discretion
- Manage membership, pricing, bookings, and operations

There is no management committee.

---

### 3. OBJECTIVES OF THE CLUB

The objectives of the Club are to:

- Provide facilities for playing squash and racketball
  - Promote participation in sport and recreation
  - Foster a welcoming, inclusive, and respectful community
- 

### 4. OPENING HOURS

The Club shall normally be open between **9:00am and 10:00pm**, or such other hours as determined by the Directors.

Access outside these hours is not permitted unless authorised.

---

### 5. MEMBERSHIP

Membership is subject to approval by the Directors, who reserve the right to:

- Accept or refuse any application without providing a reason
- Place applicants on a waiting list
- Assign membership categories

Membership is only valid when:

- Payment has been successfully received
- The member has an active account within the Club's online booking system

Membership is non-transferable.

---

## **6. SUBSCRIPTIONS AND PAYMENTS**

All memberships, court bookings, and lighting usage are managed via the Club's **online booking system**.

By becoming a member, individuals agree:

- To maintain valid payment details
- That subscriptions may be collected automatically (monthly or annually)
- That court bookings and lighting are payable at the point of booking

Failure to maintain valid payment may result in suspension or termination.

Unless otherwise stated:

- Membership fees are non-refundable
  - No partial refunds will be issued for unused periods
- 

## **7. ONLINE BOOKING SYSTEM**

The Club operates a mandatory online system for:

- Court reservations
- Lighting payments
- Membership management

Members must:

- Only make bookings in their own name
- Cancel bookings they cannot attend with reasonable notice
- Not abuse or manipulate the system

The Directors reserve the right to:

- Apply booking limits
  - Introduce peak/off-peak restrictions
  - Enforce penalties for no-shows or misuse
- 

## 8. JUNIOR MEMBERSHIP AND SAFEGUARDING

The Club welcomes junior members but places primary responsibility for their welfare on parents or guardians.

- All coaching is delivered by a **qualified coach accredited by England Squash**, holding appropriate safeguarding certification and an enhanced DBS check
- The Club operates in line with safeguarding principles promoted by England Squash

### Supervision Requirements:

- Parents or guardians must remain on the Club premises at all times while junior members (under 18) are using the facilities, unless the junior is participating in a formally organised and supervised coaching session
- Outside of organised coaching sessions, the Club does not provide supervision
- Junior members must not be left unattended on Club premises

The Club and its Directors accept no responsibility for junior members outside of structured coaching sessions.

Any safeguarding concerns must be reported immediately.

---

## 9. VISITORS

Visitors are permitted only when introduced by a member.

The member is responsible for:

- The conduct of their visitor
- Ensuring any applicable visitor fees are paid

The Directors may:

- Limit the number of visits per individual
  - Restrict visitor access at certain times
- 

## 10. USE OF THE COURTS

Court usage is governed by the online booking system.

Members must:

- Wear non-marking, clean court shoes
- Vacate courts promptly at the end of bookings
- Respect other players and scheduled sessions

Racketball is permitted.

---

## 11. HEALTH AND SAFETY

Members must comply with:

- All safety notices displayed on the premises
- Any instructions issued by the Club or Directors

Protective eyewear is **mandatory** for all players under 19 years of age.

---

## 12. FITNESS TO PLAY

By using the Club facilities, members confirm that they are:

- Physically and mentally fit to participate
- Aware of the risks associated with squash and similar activities

Members should seek medical advice if in doubt.

---

## 13. LIMITATION OF LIABILITY

To the fullest extent permitted by law, the Club and Company shall not be liable for any injury, loss, or damage sustained while using the facilities.

Nothing in these Terms excludes liability for:

- Death or personal injury caused by negligence
  - Any other liability which cannot be excluded under UK law
- 

## 14. DATA PROTECTION

The Club collects and processes personal data for:

- Membership administration
- Payment processing

- Communication

Data is handled in accordance with UK data protection laws and will only be shared where necessary for Club operations (e.g. payment providers).

---

## **15. CONDUCT OF MEMBERS**

Members must:

- Treat others with respect and fairness
- Not engage in abusive, discriminatory, or threatening behaviour
- Not damage Club property

This applies both on Club premises and on social media where the Club or its members are referenced.

The Directors may suspend or terminate membership for misconduct without refund.

---

## **16. TERMINATION OF MEMBERSHIP**

Membership may be terminated:

- By the member via the booking system or written notice
- By the Club for non-payment or misconduct

The Directors reserve the right to refuse re-admission.

---

## **17. HONORARY AND TEMPORARY MEMBERS**

The Directors may grant honorary or temporary memberships at their discretion.

---

## **18. AMENDMENTS**

These Terms & Conditions may be amended at any time by the Directors.

The latest version shall always apply and supersede all previous versions.

---

## **19. GENERAL**

By becoming a member or using the Club facilities, individuals agree to be bound by these Terms & Conditions.

---

**Adopted: March 2026**

**Version: 2.0**